Account Opening Guide

Opening a Trading & Demat Account is the first step to investing in the stock market. This guide explains the step-by-step process, required documents, and how to file complaints in case of any issues. This document follows SEBI's regulatory requirements (Circular No. SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/30 dated February 15, 2023).

How to Open a Trading & Demat Account

A. Online Account Opening (Quick & Paperless)

- 1. <u>Click here</u> to open an account
- 2. Enter your mobile number linked to Aadhaar and verify via OTP.
- 3. Provide your email ID and verify it.
- 4. Complete Aadhaar-based KYC via DigiLocker.
- 5. Enter bank details (Account Number, IFSC, Account Type) and verify.
- 6. Select your brokerage plan & market segments (Equity, F&O, Commodities, etc.).
- 7. Live Photo & Signature Upload Capture a selfie and upload a scanned signature.
- 8. Verify & Submit Check details and complete e-Sign using Aadhaar OTP.
- 9. Account Approval Our compliance team will verify your details and approve your account within 24-48 hours.
- 10. Receive Your Login Credentials Once approved, your Unique Client Code (UCC) and login details will be shared via email.

B. Offline Account Opening (For Corporate, HUF & NRI Accounts)

- 1. Download the <u>Account Opening Form</u>.
- 2. Fill in the form and attach self-attested copies of the required documents:
 - Identity Proof: PAN, Aadhaar, Passport, Voter ID, etc.
 - o Address Proof: Aadhaar, Passport, Utility Bills, Bank Statement.
 - Income Proof (Only for F&O): ITR, Salary Slip, or Bank Statement.
- 3. Submit the documents at our branch or request an In-Person Verification (IPV).
- 4. Once verified, your account will be activated within 2-3 working days.
- 5. You will receive your Demat Account Number & UCC, along with a welcome kit.

FAQs (Frequently Asked Questions)

Q1: How long does account opening take?

- Online: 24-48 hours.
- Offline: 2-3 working days.

Q2: What if my mobile number is not linked to Aadhaar?

• You must update it at an Aadhaar Seva Kendra before proceeding with online account opening. Alternatively, use offline mode.

Q3: How can I check my UCC or account activation status?

• Check your registered email or contact our customer support.

Q4: Is income proof required for all accounts?

• No, it is only required for F&O & MCX trading accounts.

Q5: What happens if my account application is rejected?

• Our compliance team will contact you for corrections. You can also reach out via customer support.